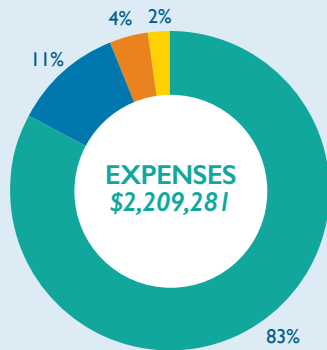
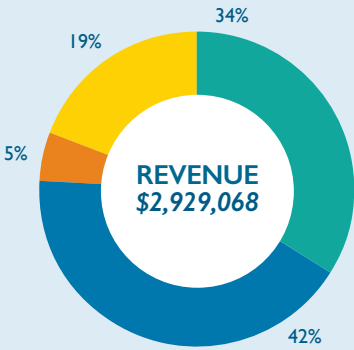




**IMPACT REPORT | 2020-2021**

**HOSPICE REVENUE**

● <b>COMMUNITY SUPPORT</b> Donations, Distribution from Chatham-Kent Hospice Foundation, Grants	\$1,003,452.00
● <b>PROVINCIAL FUNDING</b> From the LHIN, Pandemic Pay Funding	\$1,215,750.00
● <b>OTHER</b> Investments, Amortization	\$155,323.00
● <b>NET ASSETS END OF 2020</b> Net Assets, Recoverable Taxes	\$554,543.00



**HOSPICE EXPENSES**

● <b>RESIDENT CARE</b> Staff, Medical Supplies, Food & Dietary Supplies, Volunteers	\$1,826,478.00
● <b>BUILDING &amp; EQUIPMENT</b> Utilities, Technology, Housekeeping, Maintenance, Amortization	\$244,990.00
● <b>BUSINESS EXPENSES</b> Insurance, Office Equipment, Financial Fees, Memberships & Licenses, Consulting	\$92,735.00
● <b>EDUCATION &amp; AWARENESS</b> Training & Outreach	\$45,078.00

**VOLUNTEERS MAKE A BIG IMPACT!**

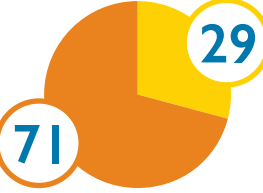
The pandemic has changed every aspect of our lives and has temporarily changed the role volunteers play at Hospice. But they still have a big impact on our residents and their families.

- Assisting with COVID-19 screening protocols to keep us all safe.
- Maintaining our courtyard and gardens so families can visit outdoors.
- Cooking meals for our residents and baking snacks for visitors.
- Sending special cards to families recognizing the 1st anniversary of their loved one's death.

After a brief hiatus due to COVID-19 64% of volunteers have returned to roles since July 2020. We also welcomed 22 new volunteers.



**FAMILIES WE HAVE BEEN HONoured TO CARE FOR**



**71% CANCER & 29% NON-CANCER DIAGNOSIS**

**AVERAGE LENGTH OF STAY**



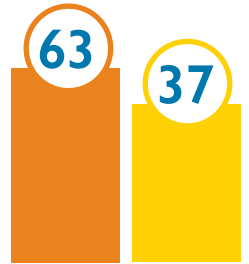
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**INDIVIDUALS SUPPORTED THROUGH INDIVIDUAL, GROUP & FAMILY, GRIEF & BEREAVEMENT CARE**

**63% RESIDENTS FROM CHATHAM**

**37% RESIDENTS FROM SURROUNDING COMMUNITIES**



**19% UP TO AGE 65  
81% 65 & OLDER**